



AGENDA ITEM NO. 10

FILWOOD, KNOWLE AND WINDMILL HILL NEIGHBOURHOOD PARTNERSHIP

10 January 2012

Report of: Kurt James, Neighbourhoods Department

Title: Devolved Services Update

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Recommendations

This report is from the Area Co-ordinator. It is for information and decision and the Neighbourhood Committee members are recommended to:

1. Note Devolved Transport Schemes 2011-12
2. Note Bristol Clean and Green Funding Update
3. Note Waste, Street Scene Services and Grounds Maintenance Update
4. Note Community Safety Update
5. Filwood, Knowle & Windmill Hill Parks & Green Spaces Update
6. Callington Road Section 106 Update
- 7.

1. Devolved Transport Schemes 2011-12

- Oxford Street area parking restriction scheme.
- Victoria Park area parking restriction review.

The **Oxford Street** area scheme is due to be implemented imminently. A scheme has been drafted for the **Victoria Park** area parking restriction review, and an instruction has been sent to BCC legal.

Two local traffic schemes have been prioritised for 2011/2012; these

are the proposed pedestrian crossing on **Redcatch Road**, and a road closure on **St Martin's Road**. We have consulted residents along Redcatch Road regarding the pedestrian crossing scheme (implementation due in Spring 2012), and a public consultation for St Martin's Road is due to commence in the next few weeks.

With regard to potential local traffic schemes for 2012/2013, the short listed options for further investigation are as follows:

- Filwood - Novers Lane - Review of school keep clear markings.
- Filwood - Leinster Avenue - Parking restrictions in the vicinity of Knowle West Media Centre to deter obstructive parking.
- Windmill Hill - Cotswold Road - Measures to deter through traffic.
- Windmill Hill - Park Avenue - Changes to one-way layout.
- Knowle - Axbridge Road - Request for light controlled crossing.
- Knowle - Wells Road (between Woodbridge & Calcott Road) - Request for light controlled crossing.

2011-12 Carriageway Surface Dressing Schemes Update

Location	Ward	Details	Budget	Complete
Kingshill Road (part)	Knowle	850 (m2) x 6mm surface dressing	£1,445.00	Y
Connaught Road	Filwood	3000 (m2) x 6mm surface dressing	£5,100.00	Y
School Road	Windmill Hill	1600 (m2) x 6mm surface dressing	£2,720.00	Y
Lane at side of 57 Queensdale Crescent	Knowle	280 (m2) x 6mm surface dressing	£476.00	Y
Preston Walk	Knowle	250 (m2) x 6mm surface dressing	£425.00	Y
Pyle Hill Crescent	Windmill Hill	Microasphalt	£3,780.00	N
			£13,956.00	

2011-12 Footway Surface Dressing Schemes Update

Location	Ward	Details	Budget	Complete
Timsbury Road	Knowle	HSC	£15,000.00	N
Rookery Road	Knowle	Paving	£50,000.00	Y
			£65,000.00	

2. Bristol Clean and Green Funding Update. See Appendix A.

£500 per ward is devolved to the partnership 2011-12 to deliver environmental improvements in the partnership area. Windmill Hill carried forward underspend of £300 from 2010-11 bringing their 2011-12 Clean and Green budget to £800.

Please see Appendix X for actual spend as of 15 December 2011.

3. Waste, Street Scene Services and Grounds Maintenance Update. Please see Appendix B.

A BCC Area Environment Officer team is being recruited that will take responsibility for delivering all environmental issues raised within Neighbourhood Partnership areas.

Richard Gwyn is the Area Environment Officer responsible for resolving problems related to waste and street scene services, grounds maintenance, and the implementation of Area Green Space Plans for Filwood, Knowle and Windmill Hill.

May Gurney, who have now begun to deliver the waste and street scene contract for have agreed to deliver a service that is more responsive to local residents. Please see Appendix B for a briefing note on how May Gurney on the key features of the new waste management contract.

4. Community Safety Update

Lloyd Allen has replaced Kate O'Connor as the Community Safety Officer for Filwood, Knowle and Windmill Hill.

Sergeant Trevor Sweeting has replaced Nigel Colston as the Neighbourhood Policing Sergeant for Filwood, Knowle and Windmill Hill.

5. Filwood, Knowle & Windmill Hill Parks & Green Spaces Update

A meeting was held on 14 November 2011 at The Park, Daventry Road involving councillors, officers, park groups and community groups. The

group looked at the Parks & Green Space investment plan for Filwood, Knowle and Windmill Hill, which was agreed by the Neighbourhood Partnership on 7 June 2011.

Following on from this meeting, it was agreed that an Environment sub group for Filwood, Knowle and Windmill Hill would meet every three months. The next meeting is 6-8 pm Monday 13 February 2012 at Redcatch Park community room.

An Area Green Space Plan for the Knowle West Regeneration Framework area is being drawn up, and a stakeholders meeting is scheduled for the end of January 2012.

6. Callington Road Section 106

Requests for better lighting under the Callington Road underpass continue to be raised at Neighbourhood Forums in Knowle and Brislington. Brislington Neighbourhood Partnership has Section 106 funding that can be spent on lighting including the underpass at Callington Road.

BCC Highways and Traffic are drawing up a scheme, which will be presented to the Brislington NP that will lead to Section 106 funds being released to enable this project to be delivered.

Knowle, Filwood & Windmill Hill NP - Clean & Green Devolved Budget - Spend to date - £1500 Allocation + £300 c/f from Windmill Hill					
	Works Requested	Location	Resource Used	Budget £	Remaining
	KNOWLE £500			500	Balance c/f
15.8.11	Weeding & general gardening	Knowle Community Centre	Community Payback x 1 session	50	450
23.9.11	Planting out Bulbs	Redcatch Park	Community Payback x 1 session	50	
23.9.11	3000 bulbs	Redcatch Park	Supplied through Blaise	150	
	Painting of play equipment	Redcatch Park subject to Cllr approval	Community Payback x 11 sessions @ £20 per session	220	
			TOTAL SPEND	470	30
	FILWOOD £500			500	
23.8.11	Prep works for wildlife garden	Conaught School - Knowle	Community Payback x 1 session	50	450
00.01.12	Clearance & overgrowth works	Belfast Walk subject to Cllr approval	Community Payback x 9 sessions	450	
			TOTAL SPEND	500	NIL
	WINDMILL HILL £500 + £300 c/f			800	
4.9.11	Painting railings	Thunderbolt Steps	Community Payback x 1 session	50	
5.9.11	Painting railings	Thunderbolt Steps	Community Payback x 1 session	50	
10.9.11	Painting railings	Thunderbolt Steps	Community Payback x 1 session	50	
4.9.11	Painting railings	Thunderbolt Steps	Paint & Materials	265	
20.9.11	Cut back overgrowth & litter pick	Bushy Park area	Community Payback x 1 session	50	
			TOTAL SPEND	465	335

Waste Collection, Street Cleansing and Winter Maintenance Contract
Features of the New May Gurney Contract

The following table shows the differences with the new contractor May Gurney. The majority of the items listed will come into effect during the period from the end of January 2012 to June 2012, and all will be in by July 2012.

(Customer Service Centre for any day to day queries regarding waste/street cleansing – 0117 9222100)

Bid elements	May Gurney
Recycling	<ul style="list-style-type: none"> ● Kerbside sort weekly in existing black box - glass, paper, batteries, spectacles and oil and textiles in the existing black box. Extra 55 litre green box for aerosols, plastic, cans, card, tetra, foil. Flats above shops clear bag for dry recycling ● Recycling of materials currently: <ul style="list-style-type: none"> - glass – reprocessed in the UK into new bottles and jars - paper – reprocessed in the UK into 100% recycled paper for newsprint - cans – recycled in the UK and go back into the steel/beverage can manufacturing processes - card (and tetrapaks) – reprocessed in the UK into new packaging material - plastics – recycled in the UK as a material suitable for plastic goods manufacturers - food – treated in the UK and turned into compost - green waste – treated in the UK and turned into compost
Food waste	<ul style="list-style-type: none"> ● Weekly separate
Garden waste	<ul style="list-style-type: none"> ● Weekly separate from food and separate in vehicle ● Annual registration for sack users required and booking in with CSC when want collected
Extra recycling beyond specification	<ul style="list-style-type: none"> ● Tetrapaks will be collected
Plastic waste	<ul style="list-style-type: none"> ● Will be collected weekly in extra 55 litre green box, rolled out from the end of January 2012 to June 2012.
Residual waste	<ul style="list-style-type: none"> ● Replace all bins for default 180 litre from end January to June. If a household has 1-2 residents they can request a smaller bin (140 litre bin) if more convenient for them, or if a household has 6 or more residents they can retain their existing 240litre size bin
Collection type / vehicles	<ul style="list-style-type: none"> ● One pass bespoke vehicle which will mean only one tip per day for recyclables. All recyclables collected on one vehicle - food and all dry.
Bins	<ul style="list-style-type: none"> ● Contractor to purchase all bins (within contract price) and achieving value for money as part of their company wide purchasing power
MRC / multi occupancy / high rise / bring banks	<ul style="list-style-type: none"> ● Bring banks - Will review what is needed and rationalise in liaison with Neighbourhood Partnership and residents requirements. Potential to add cardboard banks. Changing banks for smaller bins ● Will consider needs of properties with limited storage space and where appropriate offer alternative collection methods where there is no space to store receptacles
Bulky Waste	<ul style="list-style-type: none"> ● MG collecting bulky waste and then SOFA sorting it to remove reusable items
Street cleaning	<ul style="list-style-type: none"> ● Frequency not specified - grade of cleansing stated as B+ and A for Broadmead and City Centre ● Minimum weekly visits to all roads ● PDAs (hand held devices to record work in and out) for all staff ● Targeted improvement in customer satisfaction - linked to financial deduction if not achieved ● Added additional estates and parks land to be cleansed (over 1.3m sq metres)
Winter maintenance	<ul style="list-style-type: none"> ● Gritting to be completed within 4.5 hours and linked to financial deduction if not achieved
Neighbourhood Partnerships/communities	<ul style="list-style-type: none"> ● Tailor to neighbourhoods where possible ● Provide regular helpful information to neighbourhoods on performance and budgets ● Targeted campaigns to support Neighbourhood Improvement projects ● Community Steward has part of their management role to liaise with Neighbourhood Partnerships ● Introduction of 'Street leaders' - volunteers to help report street related incidents

Bid elements	May Gurney
Communications / education	<ul style="list-style-type: none"> • Contractor will lead on communications (through Resource Futures), including calendars, campaigns, providing face to face guidance and advice to residents to manage their waste, activities to reduce waste (eg waste doctors)
Third parties	<ul style="list-style-type: none"> • Will do own plastic collection from bring banks • Resource Futures - campaigns • SOFA - reuse
Depots	<ul style="list-style-type: none"> • Albert Road will be made larger (by May 2012) to allow for greater synergies (more services in one location) and to replace two depots no longer required (Sea Mills and Eastville). Hartcliffe and Lewins Mead will remain in use
Targeted reduction in residual household waste	<ul style="list-style-type: none"> • Will achieve reduction (by Year 7) down to 49.95% of waste being residual • Will result in incentive payment if they do better than target and deductions if they do not achieve targets
Mobilisation	<ul style="list-style-type: none"> • Service will begin day 1 with no change. Day changes for collection will begin 28 November. From end January 2012 changes will be implemented in 4 phases for additional recycling boxes and new black wheeled bins
Weeds	<ul style="list-style-type: none"> • No spraying - weeds to be removed as part of standard street cleansing
Participation monitoring	<ul style="list-style-type: none"> • Will record all participation in real time and use data to target residents to encourage and support them to participate
Monitoring/reporting	<ul style="list-style-type: none"> • Performance mechanism in place which includes deductions if specific areas of service delivery/response times are not achieved • Detailed reporting on outcomes and deliverables due to real time data being collected • Contractor leading on production of reports
Environmental impact	<ul style="list-style-type: none"> • Carbon targets with deductions if not achieved
IT	<ul style="list-style-type: none"> • Hand held devices used to record work in and out to provide

Neighbourhoods

In addition, the following is a note of the key elements of May Gurneys Neighbourhood approach to the contract:

Neighbourhood Items	Details
Community Steward Role	Named person from MG who will have first responsibility for issues in their NP area. They will work closely with the new Neighbourhood Engagement team to resolve issues and be proactive. Will attend Neighbourhood Delivery Teams.
Service Surgeries	Will be advertised in advance, give residents a chance to ask questions and give feedback (looking to put these in as part of Neighbourhood Forums)
Annual satisfaction survey from Neighbourhood Forums	Commencing June 2012
Street Leaders programme	Getting local people to volunteer to report issues on dumped rubbish, graffiti, etc. Street Leaders will be able to track progress of issues as they raise them.
Through the keyhole days	Offering residents a chance to see behind the scenes how things work
Supporting Neighbourhood Improvement Projects	Supporting work being done with the £1500 funding within partnerships.
Quarterly Neighbourhood Performance Dashboard	Report which will show specific detail of MG performance for each Neighbourhood Partnership area
Recycling Performance Fund	An award of £1500 for the greatest improvement in recycling rates as measured by participation. Award to be used for community based project.